



**CITY OF SCOTTSDALE
HUMAN SERVICES COMMISSION
Regular Meeting Minutes
Thursday, November 14, 2019
City Hall Kiva Forum
3939 N Drinkwater Boulevard
Scottsdale, AZ 85251**

PRESENT: Chair Janice Eng, Commissioners Ashley Blaine, James Campbell, and Jayne Hubbard

ABSENT: Vice-Chair Denny Brown and Commissioner Andrew Song

STAFF: Director Greg Bestgen; HS Manager Michelle Albanese

Call to Order

Chair Eng called the meeting to order at 5:02 p.m.

Roll Call

Members present as listed above.

Public Comment

There were no members of the public who wished to speak.

Minutes

Regular Meeting - October 10, 2019

Chair Eng noted an error on page 4 in the second paragraph. The word "to" should be removed. COMMISSIONER CAMPBELL MOVED TO APPROVE THE OCTOBER 10, 2019 HUMAN SERVICES COMMISSION MEETING MINUTES AS AMENDED. COMMISSIONER BLAINE SECONDED THE MOTION, WHICH CARRIED FOUR (4) TO ZERO (0). CHAIR ENG, COMMISSIONERS BLAINE, CAMPBELL, AND HUBBARD VOTED IN THE AFFIRMATIVE. THERE WERE NO DISSENTING VOTES.

REGULAR MEETING AGENDA

1. Department of Housing and Urban Development (HUD) Updates

Michelle Albanese, Community Assistance Manager, provided an update on grant programs funded through the Department of Housing and Urban Development (HUD). Her presentation included updates on the Housing Choice Voucher Program, the Family Self-Sufficiency Program, the annual funding process, Housing Rehabilitation programs, and the consolidated planning process

Scottsdale receives 735 vouchers per month from the Housing Choice Voucher Program and currently has 623 participants. The total award is \$4,361,000; approximately 99 percent of that amount has been expended to date this calendar year. The program wait list currently has 6,220 applicants. This year, 70 applicants were pulled off the wait list and 35 were determined eligible for the program. 31 applicants have leased up. Rising rental rates compared to HUD payment standards create challenges for the program. City of Scottsdale is partnering with neighboring cities to develop strategies to address rising rates and develop landlord incentives.

Participants in the Housing Choice Voucher Program have the opportunity to apply for the Family Self-Sufficiency Program. Participants sign a five-year contract agreeing to complete goals and objectives. As participants' earned income increases, they contribute more towards their rent and the portion that would have been paid by the program is put into an escrow account that is given to them upon graduation from the program. Scottsdale currently has 27 participants and had two graduates this year.

Ms. Albanese gave a brief overview of this year's funding process:

- CDBG Public Services - 7 applicants - \$207,830 requested and \$174,000 in available funds
- HOME - 1 applicant - \$314,000 requested and \$295,000 in available funds
- Scottsdale Cares - 22 applicants \$359,951 requested and \$160,000 in available funds
- General Funds - 13 applicants - \$569,000 requested and \$200,000 in available funds
- Endowment - 1 applicant - \$2,000 requested and available funds are yet to be determined

Ms. Albanese reviewed the mid-year statistics on the Housing Rehab programs, which include the Green Building program, Emergency Repair program, and Roof Repair program.

Ms. Albanese gave an overview of the HUD Five – Year Consolidated Plan FY 2020-2025. She encouraged commissioners to take the survey available on the City's website. The consolidated plan is due to HUD in May when the annual action plan is submitted.

Commissioners were given an opportunity to ask questions. Ms. Albanese said that per participant costs have increased for the emergency repair program, in part due to participants coming back more than one time in a year, new asbestos testing requirements, and increased materials costs. The Five-Year Consolidated Plan is expected to be complete by the end of February and go to Council for action in April 2020.

2. Human Services Strategic Initiatives

Greg Bestgen, Human Services Director, presented the Human Services Strategic Initiatives. He said that he and Kevin McKee worked closely in revisiting the strategic plan, with a focus on identifying unique offerings of each of the centers. He reviewed the Citywide Strategic Goals, noting that the Strategic Initiatives Team is working to develop Human Services long-term goals that fall within those strategic goals.

Human Services long-term goals focus on connecting persons in need to services and programs. Goals include connecting persons in need to human service programs, improving quality of services and programs, expanding awareness of services and facilities, increasing revenue and funding sources, evaluating existing services and programs, anticipating and planning for future needs. Examples of ongoing programs include the Homeless Initiative, the Human Services Court programs, portable libraries, and increased trolley service to the Via Linda Senior Center.

Commissioners were given an opportunity to ask questions. Mr. Bestgen said that he and Commissioner Hubbard sit on the Dementia Friendly City committee. The committee is working to develop a program based on the model put together by Dementia Friendly America.

3. Director Report

Greg Bestgen, Human Services Director, mentioned that new Commission appointments are scheduled for December 4th, 2019.

The Arizona Asian Festival is scheduled for November 16 and 17, 2019 at Civic Center Mall from 11:00 a.m. to 5:00 p.m. Vista Del Camino will have non-perishable food donation boxes available at the Human Relations booth.

Paiute Neighborhood Center hosted a Halloween family playtime on October 31st. There were 28 participants.

Human Services participated in Old Town Farmers Market on November 2nd.

Paiute Neighborhood Center recently hosted a teen and parent workshop, offering presentations on safe teen dating and a parent session on a guide to healthy teen dating. There were 14 teen participants and 12 parent attendees.

Granite Reef Senior Center will host Thanksgiving lunch on November 22, 2019, beginning at 11:30 a.m. Via Linda Senior Center will host Thanksgiving lunch on November 26, 2019, beginning at 11:30 a.m.

Granite Reef Senior Center celebrated the 36th Annual Arts And Crafts Fair on November 9th, 2019. There were 130 exhibitors and approximately 3,000 attendees.

Holiday trolley light trips will be offered leaving from Via Linda Senior Center on December 3rd and from Granite Reef Senior Center on December 11th.

Mr. Bestgen briefly discussed the Human Services reorganization and reviewed the list of the department staffing changes.

Chair Eng suggested that a Scottsdale Cares collection box be included at the Asian Festival booth.

4. Adjournment

COMMISSIONER HUBBARD MOVED TO ADJOURN THE MEETING. COMMISSIONER CAMPBELL SECONDED THE MOTION, WHICH CARRIED FOUR (4) TO ZERO (0). CHAIR ENG, COMMISSIONERS BLAINE, CAMPBELL, AND HUBBARD VOTED IN THE AFFIRMATIVE. THERE WERE NO DISSENTING VOTES.

With no further business to discuss, being duly moved and seconded, the meeting adjourned at 6:09 p.m.

Recorded and Transcribed by eScribers, LLC.